

If you have any questions about your order
 call our Customer Service Department at
1-800-423-5525
 Monday - Friday 8 a.m. - 5 p.m. Pacific Time

EXCHANGE / RETURN FORM

RETURN POLICY

At California Car Cover Company, we want you to be completely satisfied with your order and ordering experience. If you find it necessary to exchange or return your order, please follow these simple steps and fill out the form below. No returns will be accepted on special or custom ordered parts and accessories. **A restocking fee will be charged for all returned merchandise not exchanged under warranty.**

CAR COVERS

If you have any questions or concerns about a car cover you have received please call.

OTHER CATALOG ITEMS

1. Please include the exchange/return form in the return package. Please keep a copy of both sides of this document for your records.
2. Return any new or unused product, including all hardware and printed matter, in it's original package within 30 days.
3. Shipment must be prepaid; all collect shipments will be refused. Shipping and handling charges are not refundable. We strongly recommend sending merchandise United Parcel Ground Service or U. S. Postal Service Insured.
4. Send to:

California Car Cover Co.
Returns Department
9525 De Soto Ave., Chatsworth, CA 91311

ITEMS TO RETURN

DESCRIPTION OF PART	PART #	QUANTITY	PRICE	TOTAL

REASONS FOR RETURN

- 1. SCDE - Item is not what I ordered (explain) _____
- 2. DMGD - Item defective/damaged (explain) _____
- 3. EXPT - I am not happy with the item (explain) _____
- 4. WSHP - Wrong item/does not match invoice (explain) _____
- 5. Other (explain) _____

ACTION REQUESTED

- 1. XCHG - Exchange for different item
- 2. REPL - Replace the item
- 3. RFND - Return for refund (by original payment method)

ITEMS TO ORDER

DESCRIPTION OF PART	PART #	QUANTITY	PRICE	TOTAL